

Paid Parking Program, potential vendor questions:

- **Q:** RFP indicates contract would be for a short term, please clarify if short term should be assumed to be at least 12 months? **A: Yes, it is proposed to be for one year.**
- **Q:** Enforcement and paid parking is defined to be April 1 – Sept 30 and from 8am -6pm. Please clarify that this is 7 days per week during the defined months? **A: Yes, paid parking would be in effect seven days a week during the defined timeframe; there may be special events, like the Town's Beach Day (July 1), when parking will be free.**
- **Q:** Does the town require the parking office to be included within the current town hall offices or to be a separate facility? **A: The office would not be required to be in Town Hall.**
- **Q:** Regarding bonding of employees, bonding is not typically available within the parking industry but employee theft insurance coverage policies would be provided, would this be sufficient? **A: Yes, that would be sufficient.**
- **Q:** It is not clearly defined if the town or the parking management firm would be the Merchant of Record (MOR) for credit card transactions and if the funds will be banked directly with the town or the management firm, please clarify? **A: The Management Firm would be the MOR, and the funds would be banked with the Management Firm.**
- **Q:** Due to the vastness of the area of Oak Island that would be enforced, vehicle enforcement via golf cart and/or vehicle will be required, is the town providing these type of vehicles or is the management firm responsible to provide? **A: The management firm would be responsible for providing its own vehicles.**
- **Q:** For Resident parking registrations, has the town decided as of yet if these resident registrations/decals will include a fee or be free to residents for those providing required resident documentation? **A; There has not been a decision made on this issue yet, and proposers are welcome to include their suggestions in the proposal.**